



Case Studies

Case Study 1 – Reducing Admission Delays

Community Type: Large Skilled Nursing Facilities

Challenge: Admissions relied on faxed paperwork and in-person signatures, causing up to 2-day delays and lost revenue from empty beds.

Solution: eAdmit enabled remote admissions with secure e-signatures, allowing families to complete forms online in under an hour.

Results:

- Reduced turnaround time from 36 hours to 2 hours
- Improved family satisfaction by 22%

"We no longer lose residents because of paperwork delays — eAdmit has transformed our process." — Director of Admissions

Case Study 2 – Risk Mitigation Through Arbitration Agreements

Community Type: Assisted Living

Challenge: Inconsistent completion of arbitration agreements created legal exposure and costly lawsuits.

Solution: eAdmit embedded arbitration agreements directly in packets with required fields and compliance tracking.

Results:

- 100% arbitration agreement completion
- Eliminated missed documents
- Reduced projected legal exposure by \$100,000/year (estimate)

"Now I can run a report in seconds and see every signed agreement — no more digging through files." — Executive Director



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Case Study 3 – Multi-Site Standardization

Community Type: Regional Senior Living Operator (12 facilities)

Challenge: Each facility used different admission forms, creating compliance risks and inconsistency across the organization.

Solution: eAdmit standardized admission packets across all facilities, with centralized tracking and dashboards for corporate visibility.

Results:

- Standardized processes across 12 facilities in 8 weeks
- Reduced training time by 40%

"We finally have one process for all our communities, and I can see compliance in real time." – Operations

Case Study 4 – After-Hours & Weekend Admissions

Community Type: Memory Care

Challenge: After-hours admissions were delayed due to lack of access to paperwork, leading to lost move-ins and or incomplete admission packets.

Solution: eAdmit enabled staff to create admission packets instantly for family devices, even during nights and weekends.

Results:

- 87% of weekend admissions completed remotely
- Improved reputation with hospital discharge planners

"Families are amazed we can finish everything from their living room — even on a Sunday." – Admissions Counselor